

2018 POOL & SPA MAINTENANCE AGREEMENT



W220 N1563 Jericho Court
Waukesha, WI 53186
PH: 262-544-5500
FAX: 262-544-4542

NAME _____
 ADDRESS _____
 CITY, ST, ZIP _____
 PRIMARY # _____ SECONDARY # _____
 EMAIL _____

Please choose your maintenance plan - all pool packages include UP TO 1 hour of service every visit. Package pricing is per month plus tax.

- \$500 Outdoor**
 \$385 Indoor
WEEKLY POOL MAINTENANCE - 1 TRIP EVERY WEEK
 Which includes the following items (as needed): skimming pool surface, brushing & vacuuming pool, emptying skimmer basket, backwash & clean filter, add water to pool (ensuring water is off prior to departure), provide a written report of work done and any problem observed, test & adjust water chemistry with supplied chemicals (Cl + pH + TA), swimmable water guaranteed.
- \$220 Indoor or Outdoor**
WEEKLY SPA MAINTENANCE - 1 TRIP EVERY WEEK
 Which includes the following items (as needed): emptying skimmer basket, clean filter, add water to spa (ensuring water is off prior to departure), provide a written report of work done and any problem observed, test & adjust water chemistry with supplied chemicals (Cl + pH + TA), swimmable water guaranteed.
- \$160 Indoor or Outdoor**
MONTHLY MAINTENANCE - 1 TRIP PER MONTH/ VACATION MAINTENANCE
 Which includes the following items (as needed): skimming pool surface, brushing & vacuuming pool, emptying skimmer basket, backwash & clean filter, add water to pool (ensuring water is off prior to departure), provide a written report of work done and any problem observed, test & adjust water chemistry with customer purchased chemicals (Cl + pH + TA).
- Indoor or Outdoor**
CUSTOMIZED POOL OR SPA MAINTENANCE PLAN
 If you are looking for a customized pool or spa maintenance program to meet your specific needs, please check this box. A representative from the Service Department will contact you to discuss your needs and set up your custom plan. Pricing will vary depending on your needs.

- Make my pool water even clearer! (**\$50** for the entire season)
- Make my pool water feel softer! (Service Department will contact you with details & pricing.)
- Make my spa water softer and smell better! (**\$55** for 3 months)

- Safety Issues:** The homeowner is responsible to maintain code compliance with the city on issues such as fencing and gates, and all other safety issues.
- Water Level:** We will add water while on site as needed and will turn it off when we leave, unless otherwise requested.
- Weekly Maintenance Chemicals:** All chemicals are provided by SPS for Weekly Pool & Spa Contracts. This includes chlorine, stain/scale inhibitor, algacides and salt water system chemicals.
- Opening:** Upon opening the pool, owner is responsible for initial water balancing; once balanced SPS takes full responsibility for water quality for WEEKLY MAINTENANCES ONLY. SPS will balance the water at opening at a reduced cost for all maintenance customers. Pricing will vary depending on the condition of the water and size of the pool. ***We encourage opening your pool in April to clear water up timely and effectively. If we open your pool in May, we cannot guarantee multiple return visits within the same week of your opening.***
- Termination:** Service may be terminated, at will, by either party without any advance notice. Any unused chemicals must be returned or customer will be billed.
- Pets:** The homeowner is responsible to contain/restrain their pets and also to pick up after them around the pool or spa.
- Additional Clean-Up Charge:** In the event that the pool is unusually dirty at time of service or in the event that the pool receives excess debris and/or dirt load due to landscaping or poor drainage, there will be an additional charge of \$109 per hour for each hour over the normal time. Additional chemical charges may also be added to restore the pool's chemistry
- Customer Satisfaction:** Our goal is your complete satisfaction. In the event that our work is not up to your satisfaction, please contact Justin Lex, the Service Manager so he can look into the matter & resolve it quickly.
- Repairs:** We are happy to perform all repairs and most remodeling for your pool. Call us for a quote. Our labor charge to dispatch a technician to your pool is \$109 per hour. This is charged on all service calls unless other arrangements are made at the time the service call is requested. If you feel that a service call should not be charged for any reason (warranty, etc.) please make this clear when calling in a service request, otherwise the call will be charged at the full rate.

We cannot guarantee a specific time or day of the week. Winter Hours/Days will vary.

April						
	M	T	W	T	F	S
Week 1	2	3	4	5	6	
Week 2	9	10	11	12	13	
Week 3	16	17	18	19	20	
Week 4	23	24	25	26	27	
May						
Week 5	30	1	2	3	4	
Week 6	7	8	9	10	11	
Week 7	14	15	16	17	18	
Week 8	21	22	23	24	25	
Week 9	X	29	30	31	1	
June						
Week 10	4	5	6	7	8	
Week 11	11	12	13	14	15	
Week 12	18	19	20	21	22	
Week 13	25	26	27	28	29	
July						
Week 14	2	3	X	5	6	
Week 15	9	10	11	12	13	
Week 16	16	17	18	19	20	
Week 17	23	24	25	26	27	
August						
Week 18	30	31	1	2	3	
Week 19	6	7	8	9	10	
Week 20	11	12	13	14	15	
Week 21	16	17	18	19	20	
Week 22	27	28	29	30	31	
September						
Week 23	X	4	5	6	7	
Week 24	10	11	12	13	14	
Week 25	17	18	19	20	21	
Week 26	24	25	26	27	28	
October						
Week 27	1	2	3	4	5	
Week 28	8	9	10	11	12	
Week 29	15	16	17	18	19	
Week 30	22	23	24	25	26	
November						
Week 31	29	30	31	1	2	
Week 32	5	6	7	8	9	
Week 33	12	13	14	15	16	

Year Round Maintenance

Start Week: _____

End Week: _____

PAYMENT MUST ACCOMPANY THIS FORM

Payment Terms: A valid credit card must be on file and will be billed and paid at the end of the month in order to ensure uninterrupted service. Repairs are billed when done and are payable upon receipt. Unpaid bills will result in suspension or cancellation of service.

I will pay by:

- MasterCard** **Visa** **Discover**

For your security, please call (262) 544-5500 & ask for the Service Department with card information.

Signature _____

Date _____

(THIS FORM MUST BE SIGNED)