

# 2021 POOL & SPA MAINTENANCE AGREEMENT



NAME \_\_\_\_\_  
 ADDRESS \_\_\_\_\_  
 CITY, ST, ZIP \_\_\_\_\_  
 PRIMARY # \_\_\_\_\_ SECONDARY # \_\_\_\_\_  
 EMAIL \_\_\_\_\_

W220 N1563 Jericho Court  
 Waukesha, WI 53186  
 PH: 262-544-5500  
 FAX: 262-544-4542

**Please choose your maintenance plan - all pool packages include UP TO 1 hour of service every visit. Package pricing is per month plus tax.**

**Starting at \$600 Outdoor** **WEEKLY POOL MAINTENANCE - 1 TRIP EVERY WEEK**  
 Which includes the following items (as needed): skimming pool surface, brushing & vacuuming pool, emptying skimmer basket, backwash & clean filter, add water to pool (ensuring water is off prior to departure), provide a written report of work done and any problem observed, test & adjust water chemistry with supplied chemicals (Cl + pH + TA).

**Starting at \$475 Indoor** **WEEKLY SPA MAINTENANCE - 1 TRIP EVERY WEEK**  
 Which includes the following items (as needed): emptying skimmer basket, clean filter, add water to spa (ensuring water is off prior to departure), provide a written report of work done and any problem observed, test & adjust water chemistry with supplied chemicals (Cl + pH + TA).

**Starting at \$175 Indoor or Outdoor** **MONTHLY POOL MAINTENANCE / VACATION MAINTENANCE- 1 TRIP PER MONTH**  
 Which includes the following items (as needed): skimming pool surface, brushing & vacuuming pool, emptying skimmer basket, backwash & clean filter, add water to pool (ensuring water is off prior to departure), provide a written report of work done and any problem observed, test & adjust water chemistry with customer purchased chemicals (Cl + pH + TA).

**CUSTOMIZED POOL OR SPA MAINTENANCE PLAN**  
 If you are looking for a customized pool or spa maintenance program to meet your specific needs, please check this box. A representative from the Service Department will contact you to discuss your needs and set up your custom plan. Pricing will vary depending on your needs.

Please check if: You are interested in purchasing a new set of filters / changing sand in your filter.

- Safety Issues:** The homeowner is responsible to maintain code compliance with the city on issues such as fencing and gates, and all other safety issues.
- Water Level:** We will add water while on site as needed and will turn it off when we leave, unless otherwise requested.
- Weekly Maintenance Chemicals:** All chemicals are provided by SPS for Weekly Pool & Spa Contracts. This includes chlorine, stain/scale inhibitor, algacides, salt water system chemicals and swimmable water guaranteed.
- Opening:** Pool owner is responsible for signing up to schedule their opening through separate form as well as their initial water balancing cost; once balanced SPS takes full responsibility for water quality for WEEKLY MAINTENANCES ONLY. SPS will balance the water at opening at a discounted cost for all maintenance customers. Pricing will vary depending on the condition of the water and size of the pool. **\*\*We encourage opening your pool in April to clear water up timely and effectively. If we open your pool in May, we cannot guarantee multiple return visits within the same week of your opening.\*\***  
[Click Here For Opening Form Here](#)
- Termination:** Service may be terminated, at will, by either party without any advance notice. Any unused chemicals must be returned or customer will be billed. It is the pool owner's responsibility to communicate maintenance end date.
- Pets:** The homeowner is responsible to contain/restrain their pets and also to pick up after them around the pool or spa.
- Additional Clean-Up Charge:** In the event that the pool is unusually dirty at time of service or in the event that the pool receives excess debris and/or dirt load due to landscaping or poor drainage, there will be an additional charge of \$109 per hour for each hour over the normal time. Additional chemical charges may also be added to restore the pool's chemistry balance.
- Customer Satisfaction:** Our goal is your complete satisfaction. In the event that our work is not up to your satisfaction, please contact Mike Bandkowski, the Service Manager so he can look into the matter & resolve it quickly.
- Repairs:** We are happy to perform all repairs and most renovations for your pool. If our Maintenance Technicians notice a service need they will contact our main office who will then contact you to schedule a Service call. You may contact us at any time to schedule Service. Our Service Office will explain all service rates and pricing before we dispatch a technician to your home. If you would like a quote for new equipment or a renovation please call our office at 262-544-5500.

**We cannot guarantee a specific time or day of the week. Winter Hours/Days will vary.**

April						
	M	T	W	T	F	S
Week 1	29	30	31	1	2	
Week 2	5	6	7	8	9	
Week 3	12	13	14	15	16	
Week 4	19	20	21	22	23	
Week 5	26	27	28	29	30	
May						
Week 6	3	4	5	6	7	
Week 7	10	11	12	13	14	
Week 8	17	18	19	20	21	
Week 9	24	25	26	27	28	
June						
Week 10	X	1	2	3	4	
Week 11	7	8	9	10	11	
Week 12	14	15	16	17	18	
Week 13	21	22	23	24	25	
July						
Week 14	28	29	30	1	2	
Week 15	5	6	7	8	9	
Week 16	12	13	14	15	16	
Week 17	19	20	21	22	23	
Week 18	26	27	28	29	30	
August						
Week 19	2	3	4	5	6	
Week 20	9	10	11	12	13	
Week 21	16	17	18	19	20	
Week 22	23	24	25	26	27	
September						
Week 23	30	31	1	2	3	
Week 24	X	7	8	9	10	
Week 25	13	14	15	16	17	
Week 26	20	21	22	23	24	
October						
Week 27	27	28	29	30	1	
Week 28	4	5	6	7	8	
Week 29	11	12	13	14	15	
Week 30	18	19	20	21	22	
Week 31	25	26	27	28	29	
November						
Week 32	1	2	3	4	5	
Week 33	8	9	10	11	12	

Year Round Maintenance

Start Week: \_\_\_\_\_

End Week: \_\_\_\_\_

Terms and Conditions:

## PAYMENT MUST ACCOMPANY THIS FORM

Payment Terms: A valid credit card must be on file and will be billed and paid at the end of the month in order to ensure uninterrupted service. Repairs are billed when done and are payable upon receipt. Unpaid bills will result in suspension or cancellation of service.

I will pay by:

MasterCard  Visa  Discover

For your security, please call Service with card information.

Signature \_\_\_\_\_  
 (THIS FORM MUST BE SIGNED)

Date \_\_\_\_\_