

2022 POOL & SPA MAINTENANCE AGREEMENT



NAME _____
 ADDRESS _____
 CITY, ST, ZIP _____
 PRIMARY # _____ SECONDARY # _____
 EMAIL _____

W220 N1563 Jericho Court
 Waukesha, WI 53186
 PH: 262-544-5500
 FAX: 262-544-4542

Please choose your maintenance plan - all pool packages include UP TO 1 hour of service every visit. Package pricing is per month plus tax.

Starting at **WEEKLY POOL MAINTENANCE - 1 TRIP EVERY WEEK**
 \$700 Which includes the following items (as needed): skimming pool surface, brushing & vacuuming pool, emptying skimmer basket, backwash & clean filter, add water to pool (ensuring water is off prior to departure), provide a written report of work done and any problem observed, test & adjust water chemistry with supplied chemicals (Cl + pH + TA).
Outdoor
 \$550
Indoor

Starting at **WEEKLY SPA MAINTENANCE - 1 TRIP EVERY WEEK**
 \$300 Which includes the following items (as needed): emptying skimmer basket, clean filter, add water to spa (ensuring water is off prior to departure), provide a written report of work done and any problem observed, test & adjust water chemistry with supplied chemicals (Cl + pH + TA).
Indoor or Outdoor

Starting at **WEEKLY SWIM SPA MAINTENANCE - 1 TRIP EVERY WEEK**
 \$425 Which includes the following items (as needed): emptying skimmer basket, clean filter, add water to spa (ensuring water is off prior to departure), provide a written report of work done and any problem observed, test & adjust water chemistry with supplied chemicals (Cl + pH + TA).
Indoor or Outdoor

We cannot guarantee a specific time or day of the week. Winter Hours/Days will vary.

April					
	M	T	W	T	F
Week 1	4	5	6	7	8
Week 2	11	12	13	14	15
Week 3	16	17	18	19	20
Week 4	23	24	25	26	27
Week 5	30	27	28	29	30
May					
Week 6	2	3	4	5	6
Week 7	9	10	11	12	13
Week 8	16	17	18	19	20
Week 9	23	24	25	26	27
June					
Week 10	X	31	1	2	3
Week 11	6	7	8	9	10
Week 12	13	14	15	16	17
Week 13	20	21	22	23	24
Week 14	27	28	29	30	1
July					
Week 15	4	5	6	7	8
Week 16	9	10	11	12	13
Week 17	16	17	18	19	20
Week 18	23	24	25	26	27

Maintenance Perks:

- 1/2 OFF Service Fees
- Filters Chemically Cleaned throughout th season at no additional cost (\$200 value per cleaning must have minimum 2 sets of filters)
- All chemicals included (after initial balancing)
- Spa drain and refills two times per year

Terms and Conditions:

- 1. Safety Issues:** The homeowner is responsible to maintain code compliance with the city on issues such as fencing and gates, and all other safety issues.
- 2. Water Level:** We will add water while on site as needed and will turn it off when we leave, unless otherwise requested.
- 3. Weekly Maintenance Chemicals:** All chemicals are provided by SPS for Weekly Pool & Spa Contracts. This includes chlorine, stain/scale inhibitor, algaecides, salt water system chemicals, all water balancing chemicals and swimmable water guaranteed.
- 4. Opening:** Upon opening the pool, owner is responsible for initial water balancing costs. SPS will balance pool water at opening at a discounted price for maintenance customers. Pricing will vary depending on the condition of the water and size of the pool. Once balanced, SPS takes full responsibility for all chemicals and **GUARANTEES** swimmable water throughout the entirety of the pool season. ****We encourage opening your pool in April to clear water up timely and effectively. If we open your pool in May, we cannot guarantee multiple return visits within the same week of your opening.****
- 5. Termination:** Service may be terminated, at will, by either party without any advance notice. Any unused chemicals must be returned or customer will be billed. It is the pool owner's responsibility to communicate maintenance end date.
- 6. Pets:** The homeowner is responsible to contain/restrain their pets and also to pick up after them around the pool or spa.
- 7. Additional Clean-Up Charge:** In the event that the pool is unusually dirty at time of service or in the event that the pool receives excess debris and/or dirt load due to landscaping or poor drainage, there will be an additional charge of \$125 per hour for each hour over the normal time. Additional chemical charges may also be added to restore the pool's chemistry balance.
- 8. Customer Satisfaction:** Our goal is your complete satisfaction. In the event that our work is not up to your satisfaction, please contact Mike Bandkowski, the Service Manager so he can look into the matter & resolve it quickly.
- 9. Repairs:** We are happy to perform all repairs and most renovations for your pool. If our Maintenance Technicians notice a service need they will contact our main office who will then contact you to schedule a Service call. You may contact us at any time to schedule Service. Our Service Office will explain all service rates and pricing before we dispatch a technician to your home. If you would like a quote for new equipment or a renovation please call our office at 262-544-5500.

Year Round Maintenance

Start Week: _____

Please check if: You are interested in purchasing a new set of filters / changing sand in your filter.

PAYMENT MUST ACCOMPANY THIS FORM

Payment Terms: A valid credit card must be on file and will be billed and paid at the end of the month in order to ensure uninterrupted service. Repairs are billed when done and are payable upon receipt. Unpaid bills will result in suspension or cancellation of service.

I will pay by:

MasterCard Visa Discover

For your security, please call Service with card information.

Signature _____

Date _____

(By signing this form you agree to all the terms and conditions)